

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production January 2025

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of January 2025.

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production January 2025

January 2025 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	542	7	586	18	10	15	60	252	1,490
GRVC	65	0	649	1	0	0	0	0	715
NIC	108	2	154	14	8	2	5	62	355
OBCC	313	1	3,427	129	1	3	0	2,256	6,130
RESH	40	1	222	23	0	0	0	28	314
RMSC	324	24	1,003	141	2	7	0	74	1,575
RNDC	199	16	1,191	10	20	5	31	511	1,983
WEST	77	6	305	123	2	6	4	36	559
Total	1,668	57	7,537	459	43	38	100	3,219	13,121

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production January 2025

January 2025 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service" ⁵	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	558	28	0	586
GRVC	369	0	280	649
NIC	132	8	14	154
OBCC	1,172	2,161	94	3,427
RESH	35	3	184	222
RMSC	43	897	63	1,003
RNDC	996	27	168	1,191
WEST	207	49	49	305
Total	3,512	3,173	852	7,537

January 2025 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	15	0	3	18
GRVC	1	0	0	1
NIC	2	0	12	14
OBCC	21	6	102	129
RESH	0	2	21	23
RMSC	9	39	93	141
RNDC	4	6	0	10
WEST	61	56	6	123
Total	113	109	237	459

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.